



**Community & Economic Development Division
Planning and Development Services**

7447 East Indian School Road, Suite 105
Scottsdale, Arizona 85251

To: Neighborhood Advisory Commission
From: Adam Yaron, Commission Liaison
Through: Erin Perreault, AICP, Planning & Development Area Director – Long Range Planning
CC: Raun Keagy, Planning and Development Area Director – Code Enforcement
Date: May 22, 2019
Re: 70th Street SRP Neighborhood Irrigation System NEGP Submittal

This memorandum presents a request to the Neighborhood Advisory Commission for the allocation of Neighborhood Enhancement Grant Program (NEGP) funding to a project titled, “70th Street SRP Neighborhood Irrigation System”.

BACKGROUND

In February 2019, a neighborhood watch captain contacted city staff regarding an alley that was not being maintained. Consequently, Code Enforcement was dispatched, and contact was made with residents regarding areas that were not being maintained. Many residents expressed frustration with not understanding that the alley – an area in which no vehicular access is available and contains an SRP Neighborhood Irrigation System - is their responsibility to maintain. Code Enforcement staff has since sought the assistance of the Commission in bringing resolution to this outstanding neighborhood issue.

Commission staff contacted SRP representatives to understand the magnitude of the issue regarding the original complaint. SRP provided staff with a neighborhood system map (Enclosure 1) where 68 households have access to the neighborhood irrigation system but only 7 (10%) households are active users of the system. Typically, when there are many active users of the irrigation system, and vehicular access is available, there is more awareness of the property owner maintenance obligation, and as such, much greater care is taken in the operation and maintenance of this neighborhood resource.

PROJECT SCOPE

Code Enforcement and Commission staff have met to discuss the application of NEGP resources. With support from the Commission, staff has drafted a letter (Enclosure 2) that will be mailed to each property owner to provide education and awareness about their responsibility to maintain those portions of the alley and irrigation system adjacent to their property as required by the Scottsdale’s Property Maintenance Ordinance and the SRP Irrigation Owner’s Manual (Enclosure 3).

Investing in this **one-time clean-up** will provide an opportunity for every property owner to benefit from a baseline level in which they can begin regular care and maintenance of the alley/SRP Neighborhood Irrigation System from here on out, as legally required. Scottsdale Code Enforcement will actively monitor this location to ensure property owner compliance with Chapter 18 of Scottsdale's Property Maintenance Ordinance, in the future.

A project bid has been received to clear the noted areas of all violations that exist pursuant to Scottsdale's Property Maintenance Ordinance in the amount of \$2,847 (Enclosure 4). There is enough funding in the current NEGP budget to cover this amount from the current fiscal year 2018-2019.

STAFF RECCOMENDATION, DISCUSSION, AND POSSIBLE ACTION

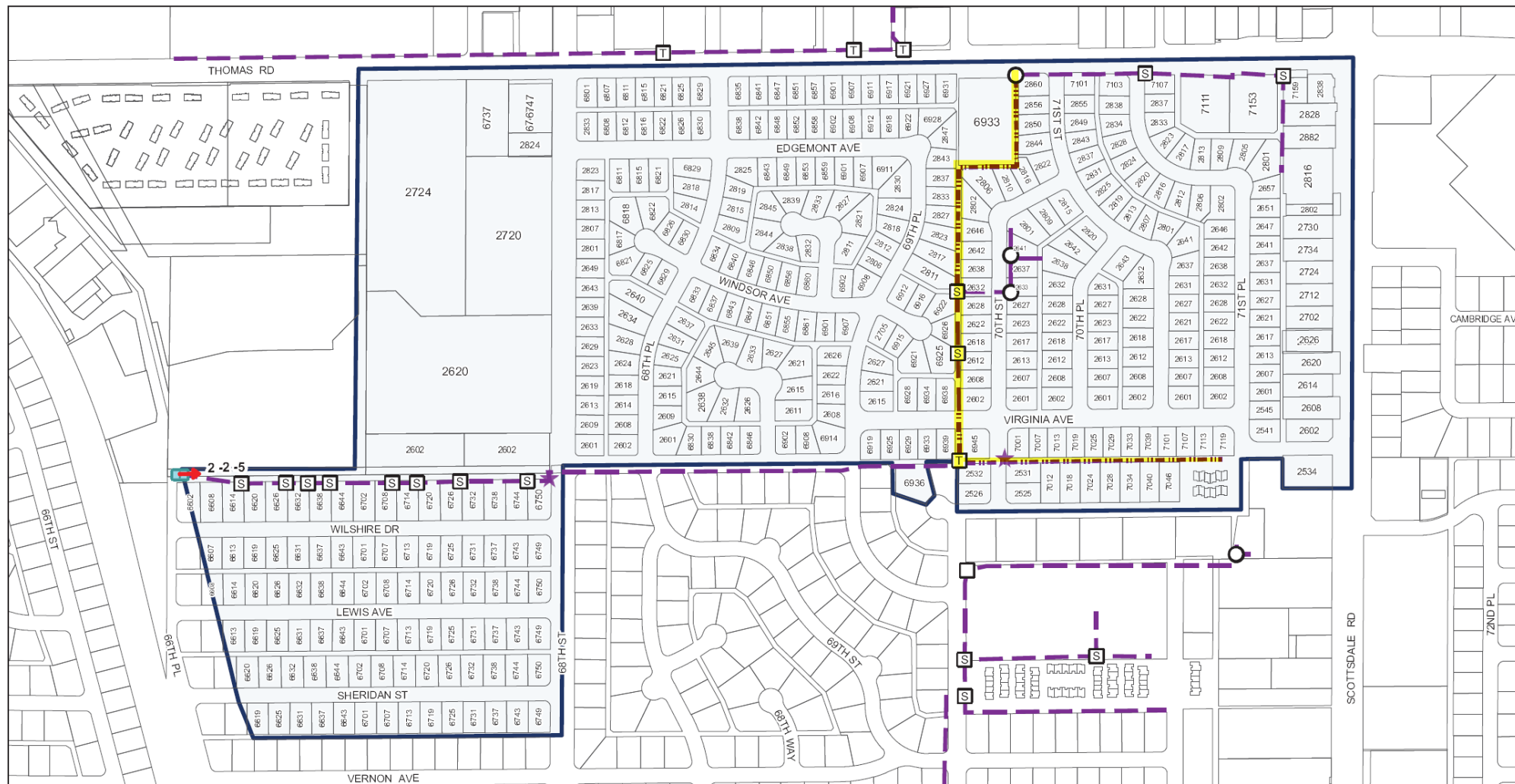
Implementing the purpose, powers and duties pursuant to Ord. 4331 (Enclosure 5), without creating conflicts with the City Charter (Section.3. Powers of the City. O.) and by utilizing City Council approved budget funding for neighborhood improvements, staff recommends the following:

- A. Approval of the 70th Street SRP Neighborhood Irrigation System with the allocation of Neighborhood Enhancement Grant Program funding not to exceed \$2,847.

Enclosure:

- 1) SRP Neighborhood Irrigation System Customer Exhibit
- 2) Code Enforcement Neighborhood Outreach Letter and Notice of NEGP Project
- 3) SRP Irrigation Owner's Manual
- 4) Somerset Landscape Proposal
- 5) City Council Ord. 4331 defining the Purpose Powers and Duties of the NAC

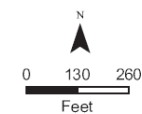
Canal, Lateral, Gate: 2-020-0500

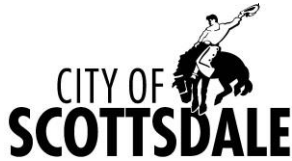


- ← Boundary Delivery Gate — Pipe □ Standbox MyAcctWaterMapExtents
 □ Parcel ○ Clean Out T Wheel Standbox □ Turnout Structure
 - - - Dirt S Slide Standbox ★ Signup Board □ Gate Boundary

Data Source: Parcels - Maricopa County 2017

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Planning and Development Services

7447 East Indian School Road
Scottsdale, Arizona 85251

Friday, May 24, 2019

RE: **This notice is intended to inform property owners that Scottsdale Code Enforcement has identified the alley adjacent to your property - in which the SRP Neighborhood Irrigation System exists – as a nuisance.**

Dear Property Owner,

You are receiving this letter as you are located next to an SRP Neighborhood Irrigation System which is in the alley adjacent to your property (Enclosure 1). Whether you are a current customer of SRP that benefits from this neighborhood irrigation system, or not, - this system is owned, operated and maintained by you, the property owner.

Scottsdale's Property Maintenance Ordinance - requires that you maintain the alley, adjacent to your property, to the centerline. This maintenance is intended to keep the alley free of grass higher than six (6) inches, poison oak, poison ivy, weeds, blight, garbage litter and debris. In your particular case, this also requires you to maintain your portion of the SRP Neighborhood Irrigation System.

Typically, City of Scottsdale Code Enforcement would issue a notice to comply with the maintenance responsibilities you have for your alley, and the SRP Neighborhood Irrigation System. **However, in partnership with Scottsdale's Neighborhood Advisory Commission, money from the Neighborhood Enhancement Grant Program has been awarded to provide a ONE TIME CLEAN UP of the alley/SRP Neighborhood Irrigation System adjacent to your property. This ONE TIME CLEAN UP will be completed by June 30, 2019.**

This is an opportunity for every property owner to benefit from the one-time cleanup so that they can begin regular care and maintenance of the alley/SRP Neighborhood Irrigation System from here on out, as is legally required. Scottsdale Code Enforcement will actively monitor this location to ensure property owner compliance with Scottsdale's Property Maintenance Ordinance in the future. Organizing regularly scheduled neighborhood ditch cleanup days is one way you and your neighbors can reduce maintenance time and spread the workload equally among property owners.

Please find attached for your convenience, an SRP Irrigation Owner's Manual that outlines helpful tips/FAQs that highlights the importance of neighborhood cooperation in regular maintenance of this community resource.

David Lauer
Scottsdale Code Enforcement
480-312-2428
dlauer@scottsdaleaz.gov

Adam Yaron
Neighborhood Advisory Commission Liaison
480-312-2761
ayaron@scottsdaleaz.gov



APN	Insert Date	Owners Name	Site Address	Zip Code	QS Num	Subdivision Name	MCR Num	ESL Type	Lot Num	Tract Name	Zoning	FEMA Flood Zone	Character Area	Use Code	Jurisdiction	Parcel Area	Owners Deed Number	Owners Deed Date	Owners Use Code	Owners Legal Class	Mailing Address	Mail City	Mail State	Mail Zip
129-01-028	3/7/1994 5:34:47 PM	7021 E VIRGINIA DR	7021 E VIRGINIA AV	85257	14-44	CRANBROOKE MANOR	058-17	Null	12	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	7086.5	140310062	05/23/2004	0131	4	5682 E MINING CAMP ST	APACHE JUNCTION	AZ	85119
129-01-132	3/7/1994 6:08:24 PM	WASHINGTON MURRIETA I LLC	6933 E THOMAS RD	85257	14-44	Null	Null	Null	Null	C-1	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	5437.3	041347213	11/17/2004	0131	3	2085 MICHELSON DR STE 212B	IRVINE	CA	92612
129-01-024	3/7/1994 5:34:06 PM	CORDEA ABEI/GRACIELA	7025 N VIRGINIA AV	85257	14-44	CRANBROOKE MANOR	058-17	Null	8	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6150.3	930852668	12/07/1993	0131	3	7025 N VIRGINIA	SCOTTSDALE	AZ	85257-0000
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129-01-031	3/7/1994 5:36:01 PM	MAZOSTRA WILLIAM/ELIZABETH G	2608 N 70TH ST	85257	14-44	CRANBROOKE MANOR	058-17	Null	15	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6229.1	190394644	03/20/2019	0131	3	2608 N 70TH ST	SCOTTSDALE	AZ	85257
129-01-034	3/7/1994 5:36:30 PM	KRANZ AARON/DELANEY N	2622 N 70TH ST	85257	14-44	CRANBROOKE MANOR	058-17	Null	18	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6229.1	170228607	03/31/2017	0131	3	2622 N 70TH ST	SCOTTSDALE	AZ	85257
129-02-040	3/7/1994 1:51:04 PM	RAMIREZ ROBERTO R	2837 N 69TH PL	85257	14-44	INMAR TERRACE	063-17	Null	40	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6205.5	011128791	08/18/2003	0131	3	2837 N 69TH PL	SCOTTSDALE	AZ	85257
129-02-041	3/7/1994 1:51:14 PM	KOLLY JOSEPH A	2833 N 69TH PL	85257	14-44	INMAR TERRACE	063-17	Null	41	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6218.7	000534051	07/13/2000	0131	3	2833 N 69TH PL	SCOTTSDALE	AZ	85257
129-02-042	3/7/1994 1:51:30 PM	DIAZ GILBERT J	2827 N 69TH PL	85257	14-44	INMAR TERRACE	063-17	Null	42	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6703.9	180353012	05/08/2018	0131	3	2827 N 69TH PL	SCOTTSDALE	AZ	85257
129-02-044	3/7/1994 1:52:19 PM	FERNANDEZ NICK	2817 N 69TH PL	85257	14-44	INMAR TERRACE	063-17	Null	44	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	9755.5	980141642	02/25/1998	0131	3	2817 N 69TH PL	SCOTTSDALE	AZ	85257
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129-02-059	3/7/1994 1:55:39 PM	MCCILLAND BRUCE/KIMBERLY A	6938 E VIRGINIA AV	85257	14-44	INMAR TERRACE	063-17	Null	59	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6957.3	111004079	12/19/2011	0131	3	6938 E VIRGINIA AVE	SCOTTSDALE	AZ	85257
129-01-037	3/7/1994 5:34:37 PM	HERNANDEZ JACQUEL VENTURA JUAN	7007 E VIRGINIA AV	85257	14-44	CRANBROOKE MANOR	058-17	Null	11	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6160.7	180030016	02/06/2018	0131	3	7007 W VIRGINIA AVE	SCOTTSDALE	AZ	85257
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129-02-045	3/7/1994 1:52:31 PM	PERPOCH BENJAMIN MICHAEL	2811 N 69TH PL	85257	14-44	INMAR TERRACE	063-17	Null	Null	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	10544.3	180017010	07/27/2018	0131	3	2811 N 69TH PL	SCOTTSDALE	AZ	85257
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129-01-032	3/7/1994 5:36:10 PM	SALAZAR TRIST	2822 N 70TH ST	85257	14-44	CRANBROOKE MANOR	058-17	Null	16	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6228.8	170049983	08/09/2017	0131	3	2822 N 70TH ST	SCOTTSDALE	AZ	85257
129-01-041	3/7/1994 5:38:27 PM	COMELY ANGELA J	2822 N 70TH ST	85257	14-44	CRANBROOKE MANOR	058-17	Null	28	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	8340.2	160259483	04/29/2016	0131	3	2822 N 70TH ST	SCOTTSDALE	AZ	85257
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129-05-045	3/7/1994 5:45:29 PM	MEDRANO LIVING TRUST	7028 E WILSHIRE DR	85257	14-44	VERDE VILLA	080-12	Null	8	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	8854.3	100610466	07/19/2010	0131	3	7028 E WILSHIRE DR	SCOTTSDALE	AZ	85257
129-05-046	3/7/1994 5:45:39 PM	SAMAYOA HELLEN PAMELA/PLAGENMAN KEVIN JAY	7034 E WILSHIRE DR	85257	14-44	VERDE VILLA	080-12	Null	9	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	8851.3	150317082	03/13/2015	0131	4	2252 VIA APULIA	DUL MAR	CA	92014
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129-01-048	3/7/1994 5:45:55 PM	HOWELL ROBERT L	7041 E WILSHIRE DR	85257	14-44	VERDE VILLA	080-12	Null	11	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	8857.5	110714925	05/03/2011	0131	3	7041 E WILSHIRE DR	SCOTTSDALE	AZ	85257
129-01-022	3/7/1994 5:31:48 PM	GRIFFIN KEVIN	7031 E VIRGINIA AV	85257	14-44	CRANBROOKE MANOR	058-17	Null	6	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6150.9	160480027	09/22/2016	0131	4	378 SANTANA ROW APT 323	SAN JOSE	CA	95128
129-05-041	3/7/1994 5:44:27 PM	GONZALEZ PABLO/JAMES LORENA	2511 N 70TH ST	85257	14-44	VERDE VILLA	080-12	Null	4	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	7561.7	040020159	01/02/2004	0131	3	6822 E ALMERIA RD	SCOTTSDALE	AZ	85257
129-05-043	3/7/1994 5:46:36 PM	Null	7120 E WILSHIRE DR	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	R1-7	X	SOUTHERN SCOTTSDALE	U	SC	16709.2	Null	Null	Null	Null	Null	Null	Null
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129-05-102	10/31/2000 8:36:44 AM	CASAREZ YOLANDA M	7120 E WILSHIRE DR BLDG A UNIT 2	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	880438670	05/27/1988	0735	4	3616 E CROSSROADS	ROSWELL	NM	88003
129-05-103	10/31/2000 8:42:28 AM	STERN GREG	7120 E WILSHIRE DR BLDG A UNIT 3	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	190070955	01/31/2019	0735	4	4400 N SCOTTSDALE RD SUITE 9-B16	SCOTTSDALE	AZ	85251
129-01-036	3/7/1994 5:36:49 PM	RABBITT CHARLES T/JAGATHIE	2652 N 70TH ST	85257	14-44	CRANBROOKE MANOR	058-17	Null	20	Null	R1-7	X	SOUTHERN SCOTTSDALE	A	SC	6229.6	0930429616	06/30/1993	0131	3	2652 N 70TH ST	SCOTTSDALE	AZ	85257
129-05-104	10/31/2000 8:42:19 AM	STERN GREG	7120 E WILSHIRE DR BLDG A UNIT 4	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	020938429	09/12/2002	0735	4	7120 E WILSHIRE DR 4	SCOTTSDALE	AZ	85257
129-05-105	10/31/2000 8:43:03 AM	GUTHRIE WILLIAM HARVEY JR	7120 E WILSHIRE DR BLDG A UNIT 5	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	110152662	03/04/2011	0735	4	2237 GROVE	DENVER	CO	80011
129-05-106	10/31/2000 8:42:45 AM	QUAD ACCESS LLC	7120 E WILSHIRE DR BLDG A UNIT 6	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	190051091	12/09/2016	0735	4	PO BOX 1300	TEMACULA	CA	92593
129-05-107	10/31/2000 8:42:52 AM	THIMMONS WESLEY	7120 E WILSHIRE DR BLDG A UNIT 7	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	060828844	06/20/2006	0735	3	7120 E WILSHIRE DR 7	SCOTTSDALE	AZ	85257
129-05-108	10/31/2000 8:43:03 AM	PATTERSON ROBBIE C	7120 E WILSHIRE DR BLDG B UNIT 8	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	910437865	09/19/1991	0735	3	7120 E WILSHIRE LOT 8	SCOTTSDALE	AZ	85257
129-05-109	10/31/2000 8:43:11 AM	VILSA CHRISTINA L/LEIF JUSTIN	7120 E WILSHIRE DR BLDG B UNIT 9	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	160487509	06/29/2016	0735	4	7120 E WILSHIRE DRIVE APT 9	SCOTTSDALE	AZ	85257-2072
129-05-110	10/31/2000 8:43:19 AM	RAPAPORT JOSH/ENNIFER	7120 E WILSHIRE DR BLDG B UNIT 10	85257	14-44	VILLA DOCE	212-48	Null	Null	Null	R-5	X	SOUTHERN SCOTTSDALE	A	SC	585.2	150019577	03/07/2019	0735	3	3701 N 34TH ST	PHOENIX	AZ	85018
129-05-111	10/31/2000 8:43:28 AM	STERLING HOPSON CLAUDIA	7120 E WILSHIRE DR BLDG B UNIT 11	85257	14-44	VILLA DOCE	2																	

Irrigation Owner's Manual



SRP Water Contact Center

(602) 236-3333 — Available 24/7

Online services available at srpnet.com



Delivering water and power™

Account Number

Subdivision _____

Canal _____ Lateral _____ Gate _____ Head Size _____ Max Order _____

Commercial Irrigator _____ Phone _____

Key Homeowner _____ Phone _____



Delivering water and power™

Our Promise To You

SRP is committed to excellent customer service and maintaining a cost-effective, safe and reliable water delivery system.

Call the SRP Water Contact Center at **(602) 236-3333** to report an irrigation emergency, ask a question, or request a visit or call from a field services liaison.

We also welcome suggestions for improving our water delivery service.

We are here to help customers 24 hours a day, seven days a week.

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SRP Overview

SRP is composed of two organizations: the Salt River Valley Water Users' Association (SRVWUA), which manages the water portion of SRP, and the Salt River Project Agricultural Improvement and Power District, which manages the electric portion of SRP.

The SRVWUA was formed in 1903 to develop water resources for the Salt River Valley. Association members pledged their lands as collateral for government loans to build and maintain the dams and canals necessary to deliver a dependable water supply to the Valley. Theodore Roosevelt Dam, constructed from 1905–11, was the first multipurpose project authorized under the National Reclamation Act of 1902.

SRP's Vision

Customers find doing business with us to be rewarding, easy and pleasant. Innovative and cost-effective services inform our customers, enhance their convenience and help them to conserve money and resources. We build durable relationships by addressing the unique needs of our customers. Our tightly integrated operations provide reliable delivery of water and power and consistently accurate and timely service.

Welcome to SRP Irrigation

Irrigation is one of the reasons this part of the desert enjoys year-round recreation and agricultural success. SRP wants to make irrigation easy for you and your neighbors with this educational owner's manual. With this guide, we will:

- Provide irrigation customer information and explain your rights and responsibilities.
- Explain how irrigation works and the differences between the SRP system and neighborhood system.
- Guide you on how to order water.
- Provide helpful tips/FAQ and emphasize the importance of neighborhood cooperation.

- Provide valve/gate maintenance suggestions and berm building tips.

In addition to the owner's manual, every quarter we will send you the *Irrigation* newsletter. This SRP publication provides tips, timely information and other helpful news. It can also be found online at srpnet.com/water/newsletters.aspx.

Throughout this guide, you will find useful information to assist you in the irrigation process.

Irrigation Customer Information

Water customer responsibilities

You are responsible for getting water to your property from the SRP delivery gate at the scheduled time. Order only as much water as you need and contain all the water you order on your property. Water theft and flooding resulting in property damage could lead to a civil lawsuit.

Maintenance

Prompt repairs to the neighborhood system in your area help ensure uninterrupted water deliveries. If you and your neighbors cannot make repairs yourselves, contact a repair contractor for help. However, please let SRP know in advance so a dry-up can be scheduled to ensure there is no water in the system. When the repairs are complete, let SRP know so service can resume with the next possible water delivery.

Neighborhood associations

Many irrigating neighborhoods have formed neighborhood associations to promote teamwork, share expenses and discuss problems. These can be formal or informal homeowner associations or county-approved water delivery districts.

Irrigation Water Delivery Districts

An Irrigation Water Delivery District (IWDD) is a county special taxing district that provides an easy way to collect funds for maintenance and repairs for your neighborhood flood irrigation system. SRP's Assisted Irrigation Delivery

District (AIDD) program helps customers establish an IWDD and aims to ensure the longevity of the neighborhood private irrigation system. To learn more, visit us online at srpnet.com/IWDD or email waterdel@srpnet.com.

Key homeowners

A key homeowner is a volunteer for the neighborhood or group of irrigators who helps SRP contact neighbors about events or situations requiring quick notification. These volunteers are also a great source of information about the neighborhood system.

- Delegate a key homeowner by asking for volunteers. An effective key homeowner enjoys working with neighbors and is knowledgeable and comfortable with the operation of the neighborhood system.
- If you would like to organize a neighborhood meeting or volunteer to be a key homeowner, please let us know. An SRP field services liaison is available to attend the meeting or explain the key homeowner program.

Commercial irrigators

Some neighborhoods hire commercial irrigators as a convenient way to handle their irrigation needs. These commercial irrigators place water orders, oversee water deliveries and often make repairs to the neighborhood system.

How Irrigation Works

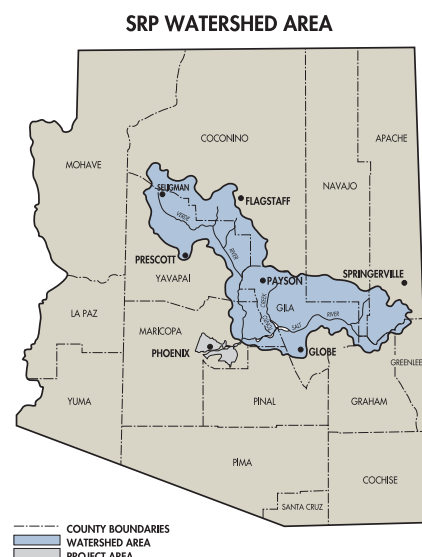
Flood irrigation is the most cost-effective way to deep water your property. Yards are flooded with 2 to 3 inches of water, which penetrates the ground within about three hours.

Where does the water come from?

SRP brings water from the high country to the desert through a system of dams, lakes, canals, laterals, ditches, pipes and valves.

Most of your water originates from SRP's 13,000-square-mile watershed, as rain and snow drain into the Salt and Verde rivers and collect in six lakes.

SRP's system also includes about 267 deep-well pumps throughout the Valley that help supplement our surface water supplies.

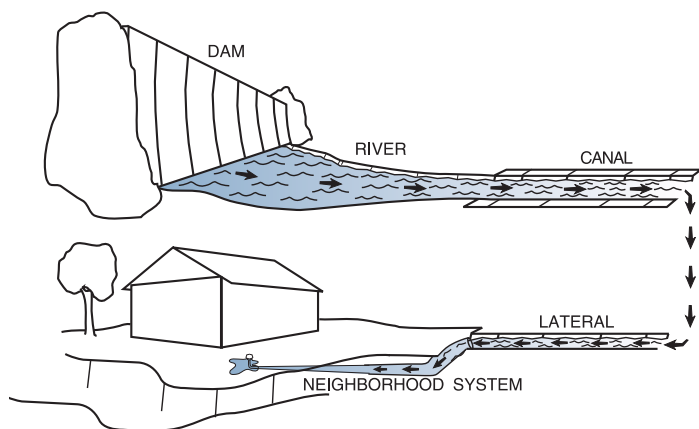


From the reservoirs to your yard

Canal water is moved almost entirely by gravity.

After your water order is placed, we combine it with all other water orders from the Valley and release the requested amount of water from the storage facility. The water then flows into the seven main canals crossing the Valley.

An SRP employee known as a “zanjero” (pronounced sahn-hair'-oh) opens a gate to release the water from the canal into a system of smaller waterways called laterals. Laterals bring the water to a specific delivery point, where a zanjero opens SRP's delivery gate, releasing the water into your neighborhood system.



From there, the system bringing water to your property is made up of open ditches, underground pipelines, control gates and valves. This system is owned, operated and maintained by those who use the system in your neighborhood. It is referred to as the “neighborhood system.” You and your neighbors are responsible for making sure all gates and controls are set properly to receive ordered water for the individual properties within your neighborhood.

If you are new to irrigation, the best way to learn about your neighborhood system is to talk to your neighbors. If you prefer, one of SRP's field services liaisons will visit you for a walk-through of your neighborhood system. Call to request this free service.

By knowing your neighborhood system and how it works, you will be able to prevent and solve future problems. We encourage you to get to know your neighbors, because successful irrigation is dependent upon neighbors communicating and working together.

Basic Charge and Fees

- **As a water rights landowner with SRP, you do not pay for water; it belongs to your land. The annual basic charge and fees help pay for water storage and for the construction, operation and maintenance of SRP facilities.**
- **Irrigated land is also charged an annual water delivery fee, which pays the administrative costs of servicing an active irrigation account.**
- **Many water customers use more than their base allocation during an irrigation year. There is an additional charge for this over-base allocation water use.**
- **Bills are issued in mid-November for the upcoming calendar year and are due the first week of December. Failure to pay your basic charge and fees by the due date will result in penalties and possible interruption in your water delivery.**

How To Order Water

There are four basic steps in the irrigation process:

1. Set up your account

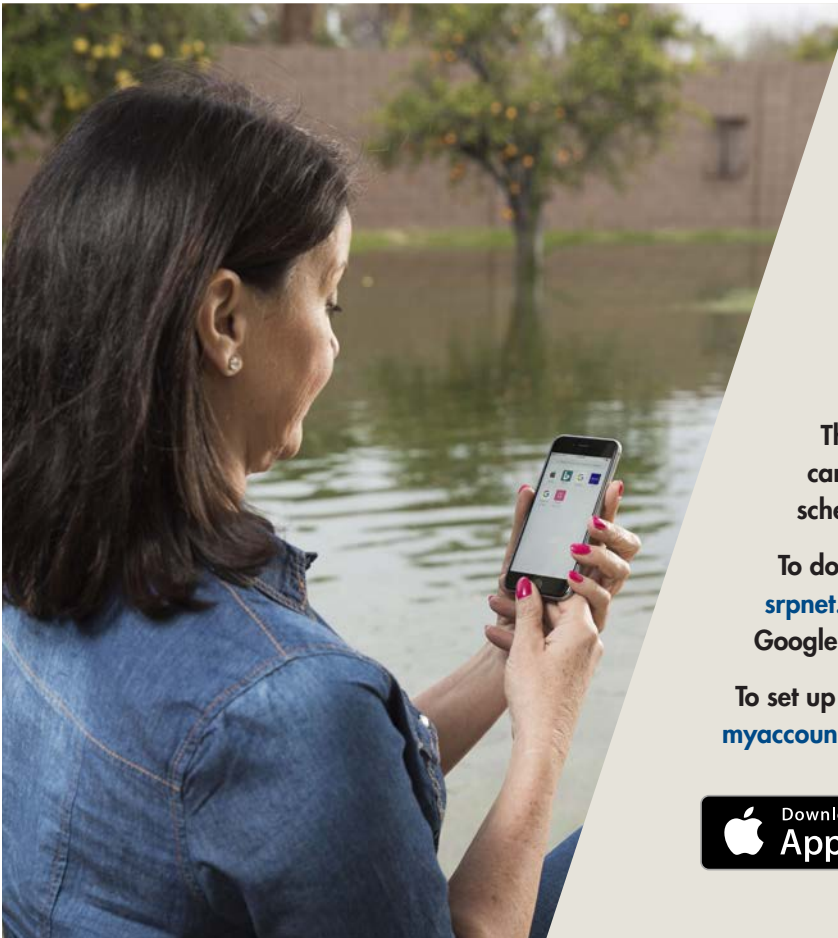
All it takes is one simple phone call to us at **(602) 236-3333**. Once you've given one of our representatives your name and address, we'll provide you with an account number and explain how to activate your account for the calendar year.

2. Learn the neighborhood system

Talk to your neighbors before your first scheduled delivery day about how irrigation is handled in your neighborhood. This

discussion should include whether individual property owners typically open and close gates or if a commercial irrigator is used. You should also check to make sure your berms are maintained and your property's irrigation valve is operating properly.

On delivery day, an SRP zanjero will open the SRP delivery gate to release water into your neighborhood. From there, it's carried to your property through a series of ditches, channels or pipelines that are owned, operated and maintained by you and your neighbors.



Try SRP's Water mobile app, online services

SRP's Water mobile app and My Account online services offer many benefits for customers who want information at their fingertips and access to their account around the clock.

They provide quick and easy ways to place or cancel water orders, check order status, view schedules, enroll in programs and much more.

To download the SRP Water mobile app, go to srpnet.com/waterapp or visit the Apple App Store or Google Play.

To set up online services, visit myaccount.srpnet.com/sso/accountsetup.



You may also contact us to request a map of your neighborhood system or schedule an appointment with one of SRP's field services liaisons to learn more about irrigation. These services are available at no cost.

3. Sign up for water

There are three ways to order water: online, by calling us at **(602) 236-3333**, and through the Recurring Order Program.

There are important subdivision dates that contain information specific to your subdivision:

- Deadlines for ordering water online or by phone
- The date when the published irrigation schedule will be available

When the published irrigation schedule is available, you may go online or call us to get the exact date and time of your water delivery.

Please keep in mind your delivery could begin as early as the following morning of the "schedule available" date.

For more information on water availability and how much to order, see the Irrigation FAQ section on pages 6–7.

4. Receive water delivery

Take note of who is scheduled to receive water before and after you on your scheduled delivery date.

About 30 minutes before your water is scheduled to arrive, look around your neighborhood and check all standboxes to make sure the gates are set properly. ***Any water listed as ditch time immediately prior to your scheduled time is your responsibility to manage.***

At your scheduled time, open your yard valve or port cover in your ditch.

If water is late, check with your neighbors to determine the possible cause. If water is running early, you can notify the next neighbor on the schedule to pick up a little early. This helps prevent flooding and is helpful to your neighbors.

At the end of your scheduled time, make sure to close your valve or replace the port cover in your ditch.

If you prefer not to self-irrigate, you can hire a commercial irrigator to handle your irrigation needs. Commercial irrigators order water, oversee water deliveries and can often make repairs to private systems.

Helpful Tips

- If your yard has not been irrigated for many months, consider aerating before irrigating to allow water to penetrate the soil more efficiently. A properly graded and well-aerated yard should have between 2 to 3 inches of standing water, which should penetrate the ground within about three hours.
- Regularly maintain your yard valve or port and keep it tightly closed when not scheduled for irrigation.
- Make necessary repairs to your neighborhood system as soon as possible to prevent water loss, flooding and avoid a suspension of irrigation service.
- Clean grates in your system before and during water delivery.
- Make sure ditches are clear of weeds and other obstructions. Water flows more efficiently if ditches are free of weeds and grass. It is a good idea to mow your grass a day or two before receiving water.
- Keep yard berms built up high enough to contain all water ordered on your property.
- Avoid flooding and wasting water by ordering only the amount that can be contained on your property.
- Always check all standboxes in the neighborhood system to ensure the entire system is set properly.
- Have sandbags available to alleviate the effects of flooding.
- Please try to take your water even if it rains, since water can't be sent back up the canal. The best solution is for you and your neighbors to share as much of the water as possible. When every yard in your subdivision is full, call us to turn off the water.
- Get to know your neighbors, have telephone numbers handy to save legwork, and offer/ask for assistance when problems arise or there is a water scheduling conflict (vacations, illness and work hours).
- If you have a water emergency, ask your neighbors for help or call us.

Irrigation FAQ

When is water available?

SRP schedules subdivision deliveries approximately every 14 days during the summer and every 28 days during the winter, except during the annual canal maintenance period when no deliveries are scheduled. Water is delivered 24 hours a day, seven days a week, including holidays.

As to when water will be available in your neighborhood, SRP offers a list of important subdivision dates which is specific to your area. This list includes order deadlines and when the schedule is available for viewing. To access this list, go to water.srpnet.com/QuickView/Schedule, enter your account number and select "View Subdivision Dates." The list is also available via My Account.

How much should I order?

Water can be ordered in five-minute increments up to your maximum allocation, which is determined by your property's acreage. The length of time most frequently ordered in the past may serve as a guideline for the amount to order. You can also ask neighbors who have a similar yard size and landscaping.

What if I don't want water?

It is extremely important to cancel or modify water orders before the deadline to prevent flooding. To cancel or modify, call us or log in to My Account and select "skip my next delivery."

What if I forget to order water?

Call us. We may be able to accept a last-minute telephone order if the schedule has not been finalized.

What if my water is running early or there is too much?

If water is early, contact the neighbors who follow you to see if they can take on excess water. If there is too much to share, call us and we will dispatch the zanjero to turn the water off at the SRP delivery gate. It may take several minutes before they arrive and the SRP delivery gate can be turned off.

What if there is neighborhood flooding?

Call us or log in to My Account and view the schedule to determine who is scheduled to be taking the water. If you cannot reach that person, call us immediately.

What if there's not enough water or it's late?

If you are the first or second property in the subdivision scheduled to receive water and it appears there is not enough water coming through the SRP delivery gate, please call us at **(602) 236-3333**. A zanjero will be dispatched to measure the amount of water being delivered to the gate and then make any necessary adjustments.

However, if you are the third property or later in the subdivision scheduled to receive water and it is late or there is inadequate flow, the private neighborhood system should be checked first before calling SRP. This includes checking from your property all the way back to the SRP delivery gate to ensure all gates/ports, controls and yard valves are set properly and not leaking. If set correctly and no leaking is detected, immediately call us at **(602) 236-3333** so we can look into any reported issues occurring in your neighborhood which could be causing a water shortage.

If you are unfamiliar with how to check your system back to the SRP delivery gate, a representative can walk you through it over the phone. Or, if necessary, we can schedule an appointment to have a field services liaison come out at a later date for an irrigation system overview and walk-through.

For additional information, private system maps of your subdivision are available online at My Account. You can also call us at **(602) 236-3333** to request a map.

What if my irrigation line or valve breaks?

Immediately contact your neighbors and ask them to open their irrigation valves. This will relieve the water pressure to

slow or prevent flooding to your property or street. You may be able to make a temporary repair by placing a sandbag at the point of the break. If both of these steps have been taken, call us and we'll try to reroute the water so others in the neighborhood may still receive water. We'll then try to notify all the affected customers. If water must be turned off, a field services liaison may follow up and send a repair or suspension notice.

For more information about neighborhood irrigation system care or tips on valve and gate maintenance, see pages 8–9.

What if I have a problem with a neighbor in the irrigation process or they're taking my water?

No one likes problems that threaten a good neighborhood relationship. If you do have a problem, try talking with the neighbor to work things out, and if that doesn't help, contact us.

SRP offers free mediation services to help reach a mutually agreeable outcome, improve neighborhood relations, avoid expensive litigation or arbitration costs and eliminate future problems from arising. For more information about this service, call **(602) 236-2196** or visit srpnet.com/about/dispute.

What if I have a problem with a commercial irrigator?

Commercial irrigators are independent contractors and are not employed by SRP. If a problem arises with your irrigator, you and your neighbors should work with the irrigator directly or consider hiring someone else. Helpful hiring tips are available at srpnet.com/water/irrigation/commercial.aspx.



Neighborhood Irrigation System Care

A successful irrigation system requires neighbors to work together, not just on water delivery days but throughout the year, to care for and maintain the private neighborhood irrigation system. Neighborhoods may receive inadequate deliveries if private irrigation systems are leaking, have fallen into disrepair, are causing uncontrolled flooding and damage to properties, or are obstructed by debris or other materials.

Damages to the neighborhood system, including damage to ditches, irrigation pipelines and gates, are also the responsibility of neighborhood irrigation system users. Neighbors must work together to fix these problems. SRP does not make repairs to the neighborhood system. Should you and your neighbors encounter damage you are unable to fix, consider contacting an irrigation repair contractor to make repairs.

Ditch maintenance

Organizing regularly scheduled neighborhood ditch cleanup days can reduce maintenance time and spread the workload equally among customers. Ditches should be cleared of grass, weeds and debris, with the bottom shoveled out 2 to 3 inches lower than the bottom of the head gates or pipe. Additionally, ensure trash grates are properly installed where open ditches flow into a pipeline.

SAFETY TIP: Uncovered standboxes pose a safety risk for curious children and animals and should be covered at all times. Covering the boxes also prevents debris from entering the system.

Irrigation valve and gate maintenance

You and your neighbors are responsible for maintenance and repair of neighborhood irrigation gates. Individual property owners should also ensure their irrigation valves are in good condition and their berms can sufficiently contain water within their property's boundaries.

Like any mechanical device, the irrigation valve on your property is subject to wear and can eventually become damaged. Making prompt repairs is the property owner's responsibility and is essential to keeping your neighborhood's irrigation system functioning properly.

There are several steps you can take to make sure your valve is in good condition and ready to receive irrigation water:

1. Make sure valves are installed correctly and not upside down. The side with the rubber gasket should be facedown to create a seal against the supply pipe.



2. Ensure the stem is long enough. When the valve is completely open, the opening should be about the height of four fingers stacked together. If the opening is not high enough, or the stem is bent, replace the valve.
3. Test the sealing gasket to make sure it is in good condition. If you press your thumbnail into it, the rubber should return to form.

If you notice any of the following, your valve is in need of repair:

- Water is leaking from the top, even when the valve is closed.
- The top is visibly broken or cracked.
- The cover is missing.
- The concrete around the valve is cracked.

If your valve is broken, attempt to make temporary repairs – if possible – until a permanent replacement can be made. Place sandbags around the point of the break or around at-risk areas on your property to protect against flooding.

Call us when these steps have been taken. If the break occurs near a scheduled irrigation delivery, we may be able to divert it so others in your neighborhood can still receive their water.

Tips for building good irrigation berms

When irrigating, it is important not to let the water run off your property and go to waste. Water loss frequently occurs because a berm is too low to contain the flow or the water pressure has weakened the berm and created an opening.

Generally, your berms should be twice the height of the amount of the water you are receiving.

The following tips can help improve your berms and prevent water loss and waste:

- Shovel dirt on the berm area needing repair.
- Mist the dirt with a fine spray of water and then pack the dirt down gently with a shovel, a roller or your feet.
- Repeat the process until your berm is high and solid enough to contain all the water ordered within your property boundaries.
- Spread grass seed along the berm to help prevent soil erosion.

If you need extra dirt, construction sites and pool companies are a good place to ask for excess available dirt for your use.

If you do not wish to build or repair the berms yourself, an irrigation contractor may be able to assist.



Irrigation Terms

14-day and 28-day schedule: SRP schedules subdivision deliveries approximately every 14 days during the summer and every 28 days during the winter, except during the annual canal maintenance period when no deliveries are scheduled.

Berm: An earthen ridge that encircles and holds water on irrigated property.

Breather pipe or valve: A breather pipe or valve is a tall pipe or valve at the end of a pipeline that allows air to escape when the pipeline is filling with water. Pipelines that have no method of relieving this air pressure can be dangerous and could damage the system.

Canal-Lateral-Gate (C-L-G): The delivery path of the water for your account. The C-L-G is represented with a specific number sequence. The first set of numbers within this sequence refer to the canal used to deliver your water, the second set refers to your specific lateral and the third set refers to your irrigation delivery gate.

Cubic feet per second (CFS): This is the measure of how much water is flowing past a certain point in one second. One CFS = 448 gallons per minute = 40 miner's inches.

Cycle or cycle day: SRP's system of grouping subdivisions together to help schedule irrigation deliveries in a more efficient manner.

Delivery gate: An SRP delivery gate is an opening in the side of a ditch or pipe that controls the discharge of water into a secondary system. The SRP delivery gate is the end of the SRP system and the start of the neighborhood system. SRP delivery gates are marked with the SRP logo and location numbering.

Ditch sequence: SRP assigns a sequential number to each irrigation account in a subdivision. This number, known as a ditch sequence, determines your place on the irrigation schedule.

Ditch time: Ditch time is the SRP-determined length of time it takes for water to travel from one point to another within the neighborhood system.

Gauge, staff gauge or weir: This instrument is used to measure the flow of water past a certain point.

Head or head size: Head is referred to as the quantity of water ordered and delivered to irrigation customers. Head size is measured in miner's inches.

Maximum allotment: The maximum amount of time your account is allowed to order for each subdivision run.

Miner's inch: Miner's inch is a standard flow rate used for most SRP deliveries. In Arizona, one miner's inch equals 11.22 gallons per minute.

On order: On order is the term SRP uses to indicate the correct amount of water is being delivered at the SRP delivery gate.

Short head: A short head occurs when the flow rate from the SRP delivery gate is less than what was scheduled.

Standbox or standpipe: These structures contain the gates and valves that divert the water in the neighborhood irrigation system.

Strong head: A strong head occurs when the flow rate from the SRP delivery gate is greater than what was scheduled.

Townsite: Townsite lands operate under a special contract that provides a limited amount of water annually based on the lands' historic water rights. Townsite account numbers begin with 095xxxx and operate on a water balance basis.

Water balance account: Subdivision accounts larger than 1 acre and townsite accounts operate on a water balance basis. The annual amount of water available to each water balance account varies based on the specific water rights assigned to the land. Water balance accounts receive a monthly water statement that provides a detailed summary of their annual water entitlement and water use.

Zanjero: Zanjero (pronounced sahn-hair'-oh) is a Spanish term meaning ditch-rider. Zanjeros are the SRP field employees who regulate and measure irrigation flows in the SRP water distribution system, including the operation and measurement of the SRP delivery gates.



Visit us online at srpnet.com to learn more about:

- SRP history and general information
- SRP and the environment
- SRP leadership
- Online services
- Irrigation service territory map
- How to form a water delivery district
- Canal/dam information
- Lake levels
- White amur weed-eating fish
- Underground storage projects
- Water management
- ... and much more

SRP Legal Disclaimer

Fair and efficient distribution and use of water beyond the main structure from which SRP releases the water for end use is the responsibility of water users. SRP has no authority to intervene in disputes among customers, irrigators and property owners over access to water or private water delivery facilities. Ultimate resolution of some disputes may require resorting to lawyers, courts or other experts. SRP cannot and will not advise parties regarding their legal rights, which will depend upon the facts of each and every dispute. What is most often the case is that each party involved has rights and corresponding obligations, requiring a balancing of interests to reach an accommodation that is fair to all.



Delivering water and power™

srpnet.com

SRP Water Contact Center

(602) 236-3333 • 24/7





**SOMERSET
LANDSCAPE**

A Yellowstone Landscape Company

Landscape Proposal

Date : 03/25/2019 Order# : 10599
 122 Customer : 5323 City of Scottsdale Operation F
 Job : 7121 Scottsdale Operation Fix It (E)
 Department : Saleperson #: 165

Billed To: City of Scottsdale Operation F
 ATTN: Michelle Holmes
 7447 E. Indian School Rd. #300
 Scottsdale AZ 85251

Project / Location ATTN: Michelle Holmes
 7447 E. Indian School Rd. #300
 Scottsdale AZ 85251

Customer Order#:

Somerset Landscape will supply all labor and materials as described in the SCOPE OF WORK.

Description	Quantity	Price	Ext Price
Clean up Labor			
Cut down all weeds along alley from Thomas Rd and 70 St to Virginia			
Cut down all weeds along the alley from Virginia to Whilshire Dr, along 70St			
Cut down all weeds on the alley from Willshire Dr and Virginia Av. from 70 St. to 71st Pl.			
Remove all furniture and debrie	72.0000	24.500000	1,764.00
Cut down and stump grind 2 trees	2.0000	180.000000	360.00
Applied pre/and post emergent on 34,575 Sqft	34,575.0000	0.020900	722.62

Notes

NOTE: A service charge of 2.0% per month will be added to any unpaid balance exceeding 30 days past due. Purchaser agrees to pay any and all court costs, legal fees, and/or costs of third parties associated with the collection of payments that are over 30 days past due. (The finance charge is an annual percentage rate of 24%)

Quote Total 2,846.62
 Plus Applicable Taxes

ORDINANCE NO. 4331

AN ORDINANCE OF THE CITY OF SCOTTSDALE, MARICOPA COUNTY, ARIZONA, AMENDING SECTIONS 2-322 AND 2-323 OF THE SCOTTSDALE REVISED CODE PERTAINING TO THE NEIGHBORHOOD ADVISORY COMMISSION

BE IT ORDAINED by the Council of the City of Scottsdale as follows:

Section 1. Sections 2-322 and 2-323 of the Scottsdale Revised Code pertaining to the Neighborhood Advisory Commission is amended as follows:

Section 2-322. Membership.

The Neighborhood Advisory Commission shall consist of seven (7) members, each of whom shall be appointed by the city council. The term of each member shall be for three (3) years. ~~; except the terms of those members who were current members of the Scottsdale Neighborhood Enhancement Commission or Housing Board at the time of the enactment of this division shall expire on the date that their term would have expired for their respective prior commission or board. The initial membership of the commission shall consist of the membership of the Housing Board and Neighborhood Enhancement Commission at the time of adoption of this division. The membership shall be reduced to seven members through attrition by resignation or expiration of term.~~

Section 2-323. Purpose; powers and duties.

(a) The purpose of the Neighborhood Advisory Commission is to advise and make recommendations to the city council on policies, plans, strategies and programs for the preservation, improvement and revitalization of Scottsdale's housing and neighborhoods. The commission may advise and make recommendations on other issues and matters as the city council may direct. The commission may make recommendations to other city boards and commissions, in accordance with the commission's purpose.

~~(b) In accordance with City Council Resolution Number 8929 approve or disapprove applications made pursuant to the R1-7 Residential Exterior Enhancement Program.~~

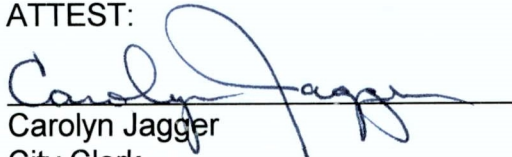
(b) The commission shall establish criteria for determining how Neighborhood Enhancement Grant Funds are allocated. Any required application shall be filed with the city.

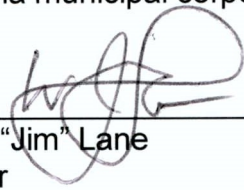
(c) The commission shall approve or deny Neighborhood Enhancement Grant Program applications pursuant to the application procedure and established criteria.

PASSED AND ADOPTED by the City Council of the City of Scottsdale this 13th day of February 2018.

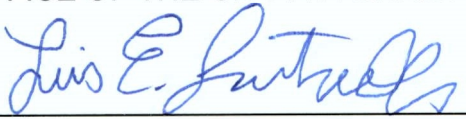
CITY OF SCOTTSDALE, an
Arizona municipal corporation

ATTEST:


Carolyn Jagger
City Clerk


W. J. "Jim" Lane
Mayor

APPROVED AS TO FORM:
OFFICE OF THE CITY ATTORNEY


Bruce Washburn, City Attorney

By: Luis E. Santaella, Senior Assistant City Attorney